

Ambleside & District u3a Privacy Policy

Ambleside & District u3a (hereafter 'the u3a') treats your privacy rights seriously. This privacy policy sets out how we will deal with your 'personal information', that is, information that could identify you.

1 WHAT PERSONAL INFORMATION DO WE COLLECT?

When you express an interest in becoming a member of the u3a you will be asked to provide certain information. This includes:

- Name.
- Home address.
- Email address.
- Telephone number.
- Subscription preferences.
- The groups in which you take an interest.

2 HOW DO WE COLLECT THIS PERSONAL INFORMATION?

All the information collected is obtained directly from you. This is usually at the point of your initial registration. The information will be collected via membership forms or online contact forms. At the point that you provide your personal information for membership purposes, we will also request that you provide consent for us to store and use your data. Your consent is required in order to ensure our compliance with data protection legislation.

3 HOW DO WE USE YOUR PERSONAL INFORMATION?

We use your personal information:

- To provide our u3a activities and services to you.
- For administration, planning and management of our u3a.
- To communicate with you about your group activities.
- To monitor, develop and improve the provision of our u3a activities.

We'll send you messages by email, other digital methods, telephone and post to advise you of u3a activities.

4 WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH?

We may disclose information about you, including your personal information:

- Internally - to committee members and group coordinators - as required to facilitate your participation in our u3a activities.
- Externally - where we use an external membership management system called Beacon, and with your consent for products or services such as direct mailing for the Trust magazines (*Third Age Matters* and *Sources*). Where such systems are used, the committee has scrutinised the Terms and Conditions of each supplier and judged that their digital and physical systems and procedures are secure.
- If we have a statutory duty to disclose it for other legal and regulatory reasons.

Where we need to share your information outside of the u3a we will seek your permission and inform you as to who the information will be shared with and for what purpose.

5 HOW LONG DO WE KEEP YOUR PERSONAL INFORMATION?

We need to keep your information so that we can provide our services to you. In most instances information about your membership will not be stored for longer than a year from the end of your period of membership. Names, addresses and subscription paid (but not phone numbers or email addresses) are kept for 7 years as required for Gift Aid purposes by HMRC.

The exceptions to this are instances where there may be financial, legal or insurance circumstances that require information to be held for longer whilst this is investigated or resolved. Where this is the case then the member/s will be informed as to how long the information will be held for and when it is deleted.

6 HOW YOUR INFORMATION CAN BE UPDATED OR CORRECTED

To ensure the information we hold is accurate and up to date, members need to inform the u3a of any changes to their personal information. You can do this through our website <https://ambleside.u3asite.uk> in two ways: either use the 'Contact' tab and send a message to the membership secretary or select the 'Beacon' tab and scroll down to 'Members Portal', sign in and make any changes yourself.

7 HOW DO WE STORE YOUR PERSONAL INFORMATION?

We have in place a range of security safeguards to protect your personal information against loss or theft, as well as unauthorised access, disclosure, copying, use, or modification. Security measures include technological measures such as Secure Socket Layer (SSL) encryption, which creates a secure connection with your browser when you register and login into our online services.

Your membership information is held on Beacon and accessed by committee members and group coordinators who are restricted to only seeing the data that they need for their role and to agree to the terms and conditions before they have access. See our website at <https://ambleside.u3asite.uk> and select Beacon tab for details.

8 AVAILABILITY AND CHANGES TO THIS POLICY

This policy is available from our website at <https://ambleside.u3asite.uk>. Select Policies tab then Privacy link. This policy may change from time to time. If we make any material changes we will make members aware of this via the newsletter, email and the monthly members' meetings.

9 CONTACT

If you have any queries about this policy, need it in an alternative format, or have any complaints about our privacy practices, please contact us through our website: <https://ambleside.u3asite.uk>. Select Contact tab then select the person you wish to contact. Alternatively call us 0744 240 7736 and leave a message.

Policy last reviewed on: 30th November 2024